



ACCEPTABLE USAGE POLICY

This Acceptable Usage Policy ("Policy") governs your use of the services or website offered by Nebul B.V. (Nebul) and its affiliates. This policy takes effect when you accept and sign the agreement or, if earlier, when you use any Nebul Services.

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Acceptable Usage Policy

This Acceptable Usage Policy ("AUP") governs your use of the Services and the Nebul Site. We may modify this AUP by posting a revised version on the Nebul Site. By using the Services or accessing the Nebul Site, you agree to the latest version of this AUP. Capitalized terms used but not defined in this AUP have the meaning given to them in the Master Agreement.

You may not use, or facilitate or allow others to use, the Services or the Nebul Website:

- for fraudulent or illegal activity;
- to violate the rights of others;
- to threaten, incite, promote, or actively encourage violence, terrorism, or other serious harm;
- for any content, Customer Data or activity that promotes child sexual exploitation or abuse;
- to violate the security, integrity, or availability of any user, network, computer or communications system, software application, or network or computing device;
- to distribute, publish, send, or facilitate the sending of unsolicited mass email or other messages, promotions, advertising, or solicitations (or "spam").
- for subliminal or manipulative techniques beyond a person's awareness to distort behavior and impair informed decision-making in a harmful manner;
- for exploitation of vulnerabilities tied to age, disability, or socio-economic status to manipulate behavior in a way that causes significant harm;
- to facilitate social scoring of individuals or groups over time based on behavior or inferred traits leading to unrelated or disproportionate adverse treatment;
- for assessment of an individual's criminal risk solely by profiling or inferred personality traits, except when supporting human evaluations based on objective facts;
- for creation or expansion of facial recognition databases through untargeted scraping of internet or CCTV images;
- for inference of individuals' emotions in workplace or educational settings, except for legitimate medical or safety purposes;
- to enable categorization of individuals by inferring sensitive attributes such as race, political beliefs, trade union membership, religious or philosophical beliefs, sex life, or sexual orientation from their biometric data;
- for the use of real-time remote biometric identification in publicly accessible spaces.

We may investigate suspected violations of this AUP, and remove or disable access to any content or resource that violates this AUP. You agree to cooperate with us to remedy any violation. When determining whether there has been a violation of this AUP, we may consider your ability and willingness to comply with this AUP, including the policies and processes you have in place to prevent or identify and remove any prohibited content or activity.

To report any violation of this AUP, please contact us through: security@nebul.com.

Version	Date	Status	Information
1.3	April 2025	Archive	Layout update (Nebul rebrand)
1.4	June 2025	Archive	Various Updates
1.5	August 2025	Current	Update to include prohibited items from EU AI act